

# The Joint Commission

To report a concern about resident safety and quality of care you may contact the Office of Quality Monitoring:

**Online:** [www.jointcommission.org/report\\_a\\_complaint.aspx](http://www.jointcommission.org/report_a_complaint.aspx)

**E-mail:** [complaint@jointcommission.org](mailto:complaint@jointcommission.org)

**Mail:** Office of Quality Monitoring

The Joint Commission

One Renaissance Boulevard

Oakbrook Terrace, Illinois 60181

**Telephone:** (800) 994-6610

**Fax:** 630-792-5636

**If you need assistance in this process, please see the  
Social Services Department.**