



COMMONWEALTH OF PENNSYLVANIA  
DEPARTMENT OF PUBLIC WELFARE  
DEPARTMENT OF AGING  
**OFFICE OF LONG TERM LIVING**

Jennifer Burnett  
Deputy Secretary

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February 25, 2009

Ms. Beryl Goldman  
Kendal Outreach, LLC  
Worth Center  
1107 East Baltimore Pike  
Kennett Square, Pennsylvania 19348

Dear Ms. Goldman:

I was excited to hear about the article regarding physical restraints in nursing facilities that was published in the February 17, 2009, issue of *USA Today*, which featured one of the Pennsylvania Restraint Reduction Initiative (PARRI) training sites, and can be viewed at this link:

[http://www.usatoday.com/news/health/2009-02-16-nursing-home-restraints\\_N.htm](http://www.usatoday.com/news/health/2009-02-16-nursing-home-restraints_N.htm)

I would like to extend my congratulations to you and your staff, along with all the nursing facilities, that have dedicated themselves to reducing the use of physical and chemical restraints, to improve the lives of their residents. Please share my congratulations with all the nursing facilities that have worked with you on restraint reduction, it is your successes that have garnered Pennsylvania such recognition.

Thank you for your continued dedication to helping Pennsylvania's most vulnerable citizens.

Sincerely,

A handwritten signature in cursive script, appearing to read "Jennifer Burnett".

Jennifer Burnett  
Deputy Secretary

cc: Mr. Hall  
Ms. Burnett  
Mr. Smith  
Ms. Rose  
Ms. Rowe